ABSTRACT

The title of this paper is ''Grammatical Error in Communication by the staff of Gapura Angkasa.This research is about errors occured in the staff' of Gapura Angkasa in communication when they handling the guest. Learning a second language is difficult for the staff because they have to learn about the grammar of the second language. In learning a second language, making errors cannot be avoided because the staff borrow the rules of their first language to a second language. Most of the staff assume that communication is the most difficult skill. Thus, the staff often make errors.

All the data based on the sentences composed by all of the staff. Those writing compositions are then quoted and collected as the data source. The methodology used in this paper is qualitative in which the data is collected by giving the assigment to several staff. Those collecting writing which had composed by the staff were then listed and each sentence which contains errors were circled or marked to be analyzed.

The data is analyzed based on the types of errors those are: omission, addition, error of verb tense, error of passive voice, error of prepositions, etc. The theory that is used for this paper is found in the book entitled ''Error analysis and inter language'' (1973) by Corder. The theory applied for this paper is Error Analysis, Perspectives on Second Language Acquisition (1974) edited by Jack C. Richard also other theories to support it.

The result of the research is there are many errors made by the staff. The errors which found in the data are omission or addition of subject, verb, preposition, article, and suffix.